

General terms and conditions

Romantik Hotel Linslerhof
Country life von Boch-Galhau GmbH & Co.
KG (hereinafter Linslerhof)

I. GENERAL TERMS

1. Purview

These terms and conditions apply to the rental of:

- hotel rooms
- seminar rooms
- banquet and event rooms

as well as any further related services rendered by the Linslerhof.

2. Conclusion of the contract, liability

1.) The contract comes into existence at the moment that the hotel accepts the customer's application (confirmation) and it is binding on acceptance. The contract partners are the customer (organizer, guest, company) and the Linslerhof.

2.) Any subletting or reletting is subject to the written consent of the Linslerhof.

3.) The customer is also jointly and severally liable for all obligations arising out of this contract if reservations are made on behalf of Third Parties (e. g. as agent).

4.) The customer is liable for losses and damages caused by his party as well as any losses and damages caused by himself. It is the responsibility of the organizer to take out the corresponding insurance policies. In order to prevent the occurrence of damages, it is not permitted to attach any (decoration) material to the walls, etc. without prior written authorization.

5.) The Linslerhof will only be held liable for objects brought into the hotel. Any objects which are left alone in publicly available rooms of the Linslerhof shall be deemed as not brought into the premises. Valuables are to be deposited at the front desk. The extent of liability of the Linslerhof is limited to a maximum of 2,000 euros except for intent and gross negligence.

6.) Except for any special agreements, the use of open fire, sparklers, fireworks, etc. is prohibited on the premises of the Linslerhof because of the potential fire hazard.

3. Services, prices, payments

1.) All agreed prices include the statutory value added tax. Any increase of the value added tax after the conclusion of the contract will be chargeable to the customer.

2.) If the period of time between the conclusion of the contract and the event exceeds 12 months, the Linslerhof reserves the right to increase prices, but by no more than 5%.

3.) The invoices of the Linslerhof are due within 10 days from the date of the invoice, without any discount.

4.) The Linslerhof is entitled to demand a deposit of 30% of the expected turnover. Third party services which are ordered by the customer and invoiced through the hotel may also be charged in advance.

5.) For services rendered at private functions, there will be a lump sum charge for personnel costs amounting to 80 euros from 1 a.m. and 100 euros per fraction of an hour from 4 a.m.

4. Rescission

The hotel will be entitled to rescind the contract in the case of persistent non-payment of the deposit after the expiration of a reasonable period fixed by the Linslerhof.

Moreover, the hotel will be entitled to rescind the contract on the grounds of objectively justified reasons, e. g. Acts of God.

The hotel is obliged to inform the customer immediately.

The customer may not claim damages except in cases of gross negligence of the hotel.

5. Brought food & drinks

may not be consumed in the publicly available areas of the Linslerhof, unless in the case of special individual agreements such as corkage or BYOF fees.

6. Room changes

The Linslerhof reserves the right to room changes to the extent as it is reasonable for the customer.

7. Supplements, place of jurisdiction

Supplements are only binding if confirmed in writing.

The place of jurisdiction is SaarLouis

8. Severability clause

The invalidity of any provision of these general terms and conditions shall not affect the validity of the remaining provisions. German law shall apply.

II. EVENTS / SEMINARS

1. Changes of the number of participants and the time of the event

The customer engages to communicate the definitive number of participants 3 working days prior to the date of the event. Deviations will be accepted up to a maximum of 5%. Any deviations exceeding this value are chargeable to the customer.

Increases in the number of participants are subject to consultations with the Linslerhof. Invoicing will be based on the real number of participants.

2. Cancellation charges

The following cancellation terms shall apply in the case of cancellations made by the customer.

In all cases, Third Party services ordered by the Linslerhof at your request will have to be charged except when the Third Party does not invoice them.

More than 4 weeks before the event

- no charges, provided that the Linslerhof succeeds in renting out to other guests. Otherwise provision costs or room rent will be charged.

Up to 21 days before the event

- Provision costs or room rent will be charged

Up to 13 days before the event

- Provision costs or room rent will be charged as well as 33% of the lost turnover (food).

From 7 days before the event

- Provision costs or room rent will be charged as well as 66% of the lost turnover.

The lost turnover will be calculated based on the current reservation level (participants) multiplied by the minimum price of a menu.

3. Provisions for children

Children up to 4 years of age will stay free of charge, from their 4th birthday the Linslerhof will charge 50% of the unit price and from their 11th birthday the full price.

III. HOTEL

1. Arrival and departure

Reserved hotel rooms shall be held at the guest's disposal from 3 p.m. on the arrival day until 11 a.m. on the departure day.

The hotel may rent the rooms to other guests if the hotel rooms will not be occupied by 6 p.m. Announced late arrivals will be excepted from this rule.

2. Cancellation charges

2.1. up to 3 rooms

Until 1 day before arrival

- no charges

Less than 1 day

- 80 % of the agreed service charge

2.2. from 3 rooms

Until 14 days before arrival

- no charges

until 2 days before arrival

- 50 % of the agreed service charge

less than 2 days

- 80 % of the agreed service charge

3. Provisions for children

Children up to 6 years stay free of charge, children up to 10 years of age are granted a discount of 50 % on the agreed price (in all the cases in the room of their parents).

Event:

Date: _____

Customer: _____

Date, signature, stamp